

## ONLINE MECHANISM PROCESSING OF INVESTOR SERVICE REQUESTS AND COMPLAINTS BY RTAs as per SEBI Circular dated June 08, 2023

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The following weblinks which provide a mechanism for the investor to lodge service requests and complaints online and thereafter track the status and obtain periodical updates which would, *inter-alia*, confer the following benefits:

- a) Database for service requests and complaints;
- b) Online acknowledgement and intimation to the investor;
- c) Online tracking of status of service requests and complaints by investors:

<https://ris.kfintech.com/>

<https://ris.kfintech.com/clientservices/isc/sebi.aspx>

<https://kprism.kfintech.com/>

<https://ris.kfintech.com/faqs.aspx>

<https://ris.kfintech.com/clientservices/isc/isrforms.aspx>

<https://ris.kfintech.com/#>

<https://ris.kfintech.com/clientservices/isc/sebi.aspx> (smart ODR Details are available in this website)